



Vacation Rental Dwelling Complaint

When there is an alleged or perceived Vacation Rental Dwelling (VRD) permit violation, the citizen/neighboring property owner is advised to contact the local responsible party/property manager for the VRD.

The local contact MUST be called first and given an opportunity to respond to the complaint.

The reporting person should leave the local contact a voicemail if the local contact does not answer the phone. The local contact list can be obtained by completing this form [here](#). The local contact for specific Vacation Rentals can be obtained by calling City Hall (503)738-5511, the Community Development Dept. (503)738-7100, after hours at the Police Dept. (503)-738-6311.

The Seaside Planning Commission has deemed 2 hours a reasonable amount of time for the local contact to take reasonable steps to respond to the complaint. The reporting party is advised to allow a reasonable amount of time for the local contact to respond to the complaint.

The reporting party will need to provide to the local contact the VRD address and the nature of the complaint (e.g. over occupancy, parking issue, noise, trash, etc.). The reporting party will need to provide their name, address, e-mail address, or phone number to the local contact if they wish to be advised of any response to their complaint.

Please fill out this form after the local contact has been called and has been given a reasonable amount of time to respond to the complaint. Filling out this form will notify the City of Seaside Transient Rental Compliance that a complaint has occurred and alert us of any resolution to that complaint. This form will not generate an immediate response to your complaint.

The local contact MUST be called first and given an opportunity to respond to the complaint.

Please Note: If the complaint concerns unreasonable noise, disorderly conduct, or some other non VRD specific city code infraction, the Police non-emergency dispatch may be contacted directly at (503)738-6311, or in case of an emergency, call 911.

In addition, any further documentation, photos, etc. should be e-mailed to jflory@cityofseaside.us.

If there are any questions regarding this form please contact Jeff Flory at 503-738-7100

[Click HERE to file a complaint](#)